

Springvale Canine Crèche Ltd

Terms and Conditions of Service

I understand that I am solely responsible for any and all harm caused by my dog while my dog is attending Springvale Canine Crèche, or is using any services provided by Springvale Canine Crèche.

1. I further understand and agree in admitting my dog that Springvale Canine Crèche has relied on my representation that my dog is in good health and has not harmed or shown aggression or threatening behaviour toward any person or any other dog.
2. I agree to allow my dog to be in the company of all other dogs at the crèche.
3. I further agree to notify Springvale Canine Crèche of any unwelcome, aggressive, procreative or dangerous behaviour of my dog that has the potential to cause harm to any other pet or individual.
4. I further understand that during normal dog play, owner's dogs may sustain injuries. All dog play is carefully monitored at Springvale Canine Crèche to avoid injury, but scratches, punctures, torn ligaments, or other injuries may occur despite the best supervision. I am responsible for the medical treatment of any injuries or illness that my dog receives whilst at Springvale Canine Crèche and I further agree to pay all veterinarian care and costs that may arise as a result of the injury or illness. I shall pay such costs as a reimbursement immediately upon collection of the dog or when the service day has been completed.
5. I understand that if I fail to provide proof of current vaccinations or if my dog's vaccinations are found to be expired or otherwise incomplete, Springvale Canine Crèche has the right to refuse service.
6. I understand and agree that any behavioural or health problems that develop with my dog will be treated as deemed best by the staff at Springvale Canine Crèche in their sole discretion and that I will assume financial responsibility and all expenses involved.
7. I authorise Springvale Canine Crèche to obtain medical records and/or treatments for my dog in the event of illness or injury from either my own listed vet, from Springvale Canine Crèche's registered vet, or the closest located vet.
8. I understand that "entire" males will only be accepted for enrolment to Springvale Canine Crèche with the agreement of Management of Senior Personnel at Springvale Canine Crèche, and if they become aggressive or show signs of sexual behaviour, then the Crèche will inform the owner that it may be time to castrate their dog.
9. I agree that bitches "on heat" (in season), will not be brought to Springvale Canine Crèche, and they will have received a bath prior to returning. Suspected pregnancies will also be reported immediately and attendance will be halted.
10. I understand that proof will be required and copies retained for the following canine vaccinations: - *Canine Distemper, Canine Hepatitis, Canine Parvovirus, Leptospirosis and Kennel Cough (Bordetella)*. I further understand that even though every opportunity to ensure a safe and clean environment is provided,

that my dog could still contract Kennel Cough. I agree that I will not hold Springvale Canine Crèche responsible if my dog should contract kennel Cough.

11. I understand that it is my responsibility to keep all vaccinations current and that Springvale Canine Crèche cannot accept homoeopathic remedies.
12. I agree to ensure that my dog is continually free of contagious, infectious or otherwise communicable diseases, furthermore, I will report to Springvale Canine Crèche any contact with aforementioned diseases and will not be allowed to bring my dog to Springvale Canine Crèche until confirmed by the Crèche's own vet.
13. I further understand that my dog has access to a fenced area at 1.8 metres high (6 feet), all efforts have been made to ensure the security and safety of my dog, however, I agree to assume full liability for damage to property or injury to my dog or others if my dog escapes.
14. I agree to pay all charges for Day care as stipulated by Springvale Canine Crèche; further charges will be applicable for early drop off and late collections.
15. I agree that Springvale Canine Crèche is not responsible for any lost, stolen or damaged toys, leads, collars, beds, tags or clothing or any other item left with my dog. Furthermore dogs own toys are not accepted at Springvale Canine Crèche to prevent possessive behaviour.
16. I consent to my dog being photographed, videotaped and/or used in any media or advertising by or for Springvale Canine Crèche.
17. I agree to bring my dog wearing a quick release collar; these are the only collars we allow at Springvale Canine Crèche for safety (If you do not have one, you can purchase one from us).
18. I further understand that each provision contained with the Terms are separate and shall be in force on each and every occasion my dog attends Springvale Canine Crèche and will remain unless otherwise amended or revoked, cancelled or superseded in writing.

Puppies under the age of 12 months, will be interacted and socialised under supervision with all our older crèche members. Please sign if you are happy for your puppy to mix with our other crèche members.

Name----- Date ----- Signature -----

I certify that I have read and I understand the Terms and Conditions of Service set forth and I agree, understand and will abide by the statements contained within.

Name (please print)_____

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Signature_____

Date_____/_____/_____

OFF SITE - ON A LEAD

Springvale Canine Crèche will on occasion have to take the dogs from the building, mainly in case of FIRE.

I hereby authorise my dog to participate in Off Site removal, (in case of fire)

Signature _____

Date ____/____/____